Bloomfield, US, 07003

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862-202-6316

KADEEM JACKSON

SOFTWARE ENGINEER

PROFESSIONAL SUMMARY

Software Engineer with 3 years of experience, adept in leveraging technologies such as Ruby on Rails, React, and MySQL to innovate and enhance user experiences. Proven track record in boosting application safety and user trust through robust security measures and proactive issue resolution. Passionate about fostering a culture of continuous learning and collaboration within development teams.

SKILLS

- Ruby on Rails
- React
- Redux
- RSpec
- Redis
- SQL
- MySQL
- PostgreSQL
- MongoDB
- GraphQL
- jQuery
- JavaScript
- HTML5
- CSS3
- Node.js
- AWS S3
- Webpack
- Git
- DataDog
- Sidekiq

EMPLOYMENT HISTORY

APR 2021 - JUL 2024

Developer, Planning Center, Remote

- Led feature development to improve user experience, addressing security vulnerabilities for enhanced application safety and trust.
- Utilized advanced monitoring tools for swift issue identification and resolution, ensuring seamless user experiences.
- Implemented strong security measures in response to detected exploits, boosting overall application safety and user trust.
- Participated in weekly skill-building sessions with the team to promote continuous learning and knowledge sharing among developers.
- Managed bug queue meticulously to prioritize and resolve issues, upholding high-quality and stable application performance.
- Collaborated with support team to optimize Zendesk ticket prioritization, leading to quicker customer issue resolution and increased satisfaction.

AUG 2015 - DEC 2017

Sales Specialist, Apple, Paramus, NJ

- Mentored new team members on product features and troubleshooting techniques, accelerating their onboarding process and boosting team efficiency
- Developed and implemented creative solutions for common technical issues, minimizing unnecessary appointments and improving customer satisfaction
- Conducted thorough bi-weekly performance reviews, setting measurable goals to enhance personal and technical skills for career advancement

EDUCATION

JAN 2019 - DEC 2020

Fullstack Software Engineering, AppAcademy, Online

Completed 1000 hours in an intensive program

JAN 2013 - DEC 2014

Computer Science, William Paterson University, Wayne, NJ

JAN 2011 - DEC 2012

Computer Science, West Essex Community College, West Caldwell, NJ

REFERENCES

Available Upon Request